

iOS StaMobile Enrollment Process

Last Updated: 11/15/2024

Please Note:

If you are restoring a new device from a back-up of a previous phone, make sure you remove the MDM Control before creating back-up. Failure to do so may result in issues with the profile incorrectly being moved from the old device to the new. You need to re-enroll your new device from scratch and not by importing your profile from the old device. If you have additional questions please contact the Help Desk.

Mobile Enrollment:

- 1. Find Safari and open it.
- In the address bar type: <u>http://help.stateindustrial.com</u> and press **"Go"**.





Click on Enroll my Device
 Here to begin the StaMobile
 Enrollment Process.





- You are now ready to enroll your device.
- Review the steps listed, and tap on **Continue**.

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	Mobile Device Management		
lease review the steps below and click con	tinue to start the process of the State Industrial Product	s CRM App installation.	
realment stops include:			
informent steps include:			
Step 1: Authenticate			
Step 2: Accept Terms			
Step 3: Download & Install Profile			
			Ocation
	Contact Support at		Continue
	support@stateindustrial.com 1-877-998-9929		



- To continue with the enrollment, enter your StaHub credentials.
- Please be aware the username is not your email, but the username you use to log on to StaHub: sales code for externals, short name for internals.
- 3. Tap on **Continue**.

If you get prompt to save your password, choose **Not Now**.

Save This Password? You can view and remove saved passwords in Accounts & Passwords settings. Save Password Never for This Website Not Now





- StaMobile is built on IBM's MaaS360 software. You will now see the Maas360 "Terms" page.
- Put a check in the box next to "I have read and accept the terms" and Tap on Continue.

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			Since 1911			
			Step 2: Accept Terms			
LICENSE INFO	RMATION					
The Programs	listed below	are licensed under th	he following License Information terms and conditions in addition to the Program lange terms in effect for the Program, the International License Agreement for Non	license terms previously :	agreed to by	Client and
Program Name IBM MaaS360 M	e (Program Nu Nobile Device	umber): (TOOL)				
The following	standard terr	ms apply to Licensee	's use of the Program.			
Limited Use Pr	ogram					
This Program i any other soft	s supplied on ware or servi	lly for use with Name ce.	ed Program(s) and/or Service(s) identified below or their successors. Licensee is p	rohibited from using this	Program in c	onnection
Named Program IBM MaaS360 M	m(s) and/or S Nobile Device	Service(s): Management				
Separately Lic	ensed Code					
The provisions	of this parag	graph do not apply to	the extent they are held to be invalid or unenforceable under the law that gover	rns this license. Each of t	he componer	nts listed b
	and accept	pt the terms.				
I have read						



- Now you will see the "SIP Accept Usage Policy".
- 2. Please carefully read the policy.
- Put a check in the box next to "I read and accept the terms", then tap on Continue.



These Conditions of User (the "Conditions of Use" or the "Conditions") set out the terms established for access to and use of the Maas360 platform (hereinafter, the "Platform" or "Maas360") by all users downloading the Platform (the "Users" or "you") on any device. By using or accessing Maas360, you accept these Conditions of Use. The Platform shall be administered by State Industrial Products Corporation ("Company"). A. General Terms and Conditions In general, you undertake to use the Platform in strict compliance with applicable Company policies, and you are not authorized to share this Platform or use it in any manner that would violate the licensing agreement that governs the use of this Platform. In addition, you agree to exercise careful and safe driving practices and will not use your mobile device in a manner that would create unsafe driving conditions. The Company reserves the right to: 1. Remove and/or replace any applications ("apps") that the Company may install on any device utilizing Maas360. 2. Remove or deactivate the Company email account of any User or any services, data and contacts associated therewith. 3. Limit access to Company provided apps or software in the Company's sole discretion. B. Passwords You are responsible for the custody of the passwords you use to access the Platform, and for any activity or actions you take with your passwords. Communication of your passwords to third parties and password sharing by several persons at once is strictly prohibited. C. Privacy Policy The data content you send via Maas360, respond to, access, reproduce or otherwise store as well as any installed apps and programs may be seen by the Company as administrator and its authorized Users. When you utilize Maas360, you allow the Company access to and use of Company related data only and to associate the same with you. The Company may store Company related data for the period it deems necessary to provide the services under the Maas360 Platform. The evolution of the services offered via the Platform may

I have read and accept the terms

No Service 🗢

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- Tap on **Download** to download profile.
- 2. When prompted, tap on **Allow** to continue.



3. Tap on closed to move to the next

steps



IBM MaaS360

Download Profile

On clicking on Download the "MaaS360 MDM Enrollment" profile will be downloaded to the device.

Once download is complete, please go to Settings > Install Downloaded Profile and install the *MaaS360 MDM Enrollment" profile to complete installation.

Download



1. Go back to settings in your device.



2. Click on profile downloaded.

Se	ettings	
9	Search	
JN	Johnny Masters Apple ID, iCloud, iTunes & App S	tore
iPad	Not Backed Up	● >
Finis	h Setting Up Your iPad	● >
Profi	ile Downloaded	>
≁	Airplane Mode	\bigcirc
Ŷ	Wi-Fi	Off
*	Bluetooth	On
((7))	Collector Date	
	Cellular Data	

iPad Storage	>
Background App Refresh	>
Date & Time	>
Keyboard	>
Language & Region	>
Dictionary	>
Tunes Wi-Fi Sync	>
VPN Not Connected	>
Profile	>
Regulatory	>



- The profile installation will start, tap on **Install** to continue.
- When prompted, enter your device passcode, (code used to unlock your device).

	Enter Passo	ode	Lance
En	iter your pas	scode	
C	000	0	
1	2		3
1	2 480 5		3
1 4 7	2 Авс 5 Јкс 8 ТОУ		3 6 9 9

3. When prompted, tap on Install.



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Settings		General	Profile	
Accounts & Passwords	Cancel	Install Profile	Install	
Mail	Ma	aS360 MDM Enrollment		
Contacts	Maa	a\$360		
Calendar	Signed by IBM Ver	ified 🗸		
Reminders	Description This usir Contains Dev	s profile enables your IT Administrator to ma ng MaaS360 vice Enrollment Challenge	nage your device	
Messages	More Details		>	
FaceTime				
Maps				
Safari				
5 Music				
T V				
Sector Photos				



- A warning page will come up, tap on **Install** to continue.
- 2. When prompted, tap on **Trust** to continue.

Remote Ma	anagement
Do you trust this p	profile's source to
enroll your iPa	d into remote
manage	ement?
Cancel	Trust





- The profile installation is now complete.
- 2. Tap on **Done** to continue.





- 1. The enrollment is now complete.
- Mobile apps now will start installing.
- You will be prompted to accept the app installation. Tap on Install to allow the apps to install.

App Ins	tallation
State Industrial Pro is about to install a "MaaS360 for iC Sto Your iTunes acc charged fo	oducts Corporation nd manage the app DS" from the App ore. count will not be or this app.

 Close the web browser tab, and press the home button go to your main screen.



You may now see prompts to allow corporate apps to be installed on this device. Accept those prompts for continued access to corporate data and resources.



Corporate App Licensing Setup:

- State Industrial Products provides specific apps for use in your work environment. Some of these apps will automatically install, and some will need to be downloaded using the StaCatalog app.
- 2. Tap on the **StaCatalog** app. When you launch this app for the first time, you will be prompted to set up the corporate app licensing. This must be done to be able to download apps. Continue on to the next slide for setup instructions.





Email Settings:

- User will get prompted with the pop-up below when Policy is applied.
- If this does not appear, Click on Settings > Passwords & Accounts.







Email Settings:

- Once under Settings > Passwords & Accounts, click on StaMail.
- 2. Next, click on re-enter password.
- 3. If you have iOS 18, Settings >

Apps > Mail > Mail Accounts > Click on StaMail

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Settings Passwords & Accounts	
Website & App Passwords	42 >
AutoFill Passwords	
ACCOUNTS	
iCloud iCloud Drive, Mail, Contacts, Calendars, Safari and	6 more >
StaMail Mail, Contacts, Calendars, Reminders	>
Gmail Mail, Contacts, Cale	>
Add Accou	>
Fetch New	Push >





Email Settings:

- Users will be re-directed to
 StaLogin to authenticate. Please
 enter your username, password
 and you may be prompted to
 authenticate with your MFA Factor.
- They may be a wait of a few minutes and if there are no issues authenticating, then email should start flowing.

Cancel 🔒 stalogin.onelogin.com		C
<∗> Connecting to SIP Office 365 V2		
SIP Login Name wrivera@stateindustrial.com	Not yo	ou?
Password		_
Continue		
Forgot P Help		



Finishing Up:

- Once email set up is complete, you will receive an email. This email is a quarantine email, this is normal.
- Please allow up to 30 minutes for email to show up. Do not try to use or refresh email at this time, this will cause a "unable to connect to server" error.
- Email will automatically start populating when your device is released from quarantine.
- If email does not download within 30 minutes, please reboot your phone.

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Today	Your device is temporarily blocked from sy	ynchronizing using Exchange	-
Microsoft Outlook 8:36 AM > Your device is temporarily blocked from sy If you have not enrolled, please follow the enrollment instructions located at Help.sta	ActiveSync until your administrator grants 21 March 2018 8:36 AM If you have not enrolled, please follow the at <u>Help.stateindustrial.com</u> , click on the form enrolled your device, please allow up to a download email content. Your device is temporarily blocked from a ActiveSync because the device has been take any action. Content will automatical access is granted by your administrator. Information about your device: Device model: iPad Device type: iPad Device ID: mdmxAppIDMPSR1Q5G5YP Device 0S: iOS 11 Device user agent: Apple-iPad-MaaS360 Mail-iOS/3.45 Device IMEI: Exchange ActiveSync version: 14.1 Device access state reason: Global Sent at 3/21/2018 12:36:56 PM to bdale:	e enrollment instructions locate "How to set up email" If you ha 30 minutes for your device to accessing content via Exchange n quarantined. You don't need t lly be downloaded as soon as	e o
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